

GCCCD Brand/Tagline Presentation JANUARY 2024



GROSSMONT-CUYAMACA Community College District

Contents





GCCCD Brand/Tagline Presentation

Build a foundation for a coordinated marketing campaign that will benefit both colleges by raising the visibility of the community colleges within the district's service area, reducing costs through larger media spending, and showcasing a wider variety of opportunities to potential students.





Your Data Tells a

or

Research Review

The GCCCD Discovery Research included multiple components:

- A community phone survey to gauge overall awareness and impressions of Grossmont and Cuyamaca Colleges, as well as GCCCD among area residents. (405 completions)
- An online survey for Grossmont and Cuyamaca students, faculty, and staff members to obtain insights about the student experience, as well as general associations with and opinions about both colleges and the District. (1205 completions)
- Nine focus groups and interviews, including:
 - Three online focus groups with current Grossmont and/or Cuyamaca students
 - Two online focus groups with faculty and staff (one each per college, including district employees)
 - One online focus group with GCCCD Foundation Board members
 - Individual interviews with the GCCCD Chancellor and the President of each college



Phone Survey



Both colleges are equally well-known, respected across the region, and seen as two parts of a whole.

- 40% & 37% of respondents were very or somewhat familiar with Grossmont and Cuyamaca, respectively.
- 52% & 51% indicated that they or someone in their household had attended Grossmont or Cuyamaca, respectively.
- 56% have a very positive impression of Grossmont or Cuyamaca. The number is exactly the same
- 78% knew Grossmont and Cuyamaca were part of the same district
- **92%** think it is important to know this
- 59% identified "taking classes at both" as an advantage



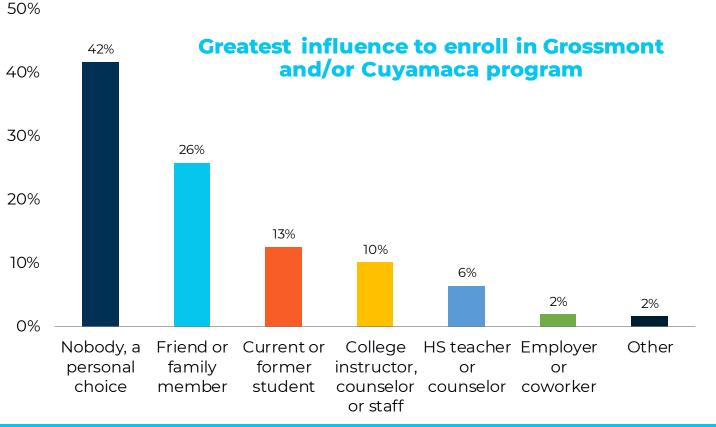
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Online Survey Student & Faculty/Staff



Personal Choice is important to your students

Nearly half of students indicated that the decision to enroll in their program was a personal choice (42%).





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Students of both colleges are highly satisfied and use the same words/ideas to describe both

- When asked to rate their satisfaction, 76% of Grossmont students checked an 8, 9, or 10.80% of Cuyamaca students did the same.
- When asked for three words or phrases to describe Grossmont or Cuyamaca, survey participants used surprisingly similar language focused around affordability, flexibility, and value.





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While students identify distinctive differences between Grossmont & Cuyamaca, they appreciate being able to move between them seamlessly

"Both colleges have beautiful campuses and created environment for education and higher learning and self growth the staff have been very engaging and helpful when it comes to my education and my future."



"Both colleges provide complementary programs and classes, and they have easily accessible and userfriendly information. It is terrific that courses can be accessed simultaneously via Canvas, as all my classes are located in one place, eliminating the need to navigate from one site to another."

"Honestly I don't think there is [a difference] besides the fact that they're two different campuses." "The greatest similarity is the quality of classes offered, I don't notice any real difference when taking classes at Grossmont vs. Cuyamaca."

"Grossmont feels more big like a uni while cuyumaca college feels more like small class thanks to it's chill vibes (and ping pong table in the coyote den)."



Cuyamaca seems more of a community for me since it's smaller and I attend mostly there."

"Both are very similar. Cuyamaca offers more engineering classes while Grossmont offers more art classes."



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Focus Groups

Interviews



A Tale of Two Colleges

- Greater class convenience and availability: Parallel curriculums offering more sections available across both schools; able to review options via shared registration platform and choose preferred class times and method of instruction
- Choice of instructors: Freedom to pick and choose based on word-of-mouth, online ratings, etc.
- Unique academic strengths: Each college has their own strengths and "campus identity"
- Shared resources: website, Canvas, counseling, transcripts, etc.
- Unique campus experiences: Each college has its own culture/vibe and attracts a different type of student based on programs offered (diverse ages, lifestages, ethnicities, etc.)



A Tale of Two Colleges

Faculty and

- A spirit of collaboration and integration between the two colleges has replaced the "sibling rivalry" of 10-15 years ago
 - General ed classes overlap, but colleges respect each other's specialty programs and "don't step on each other's toes"
 - Increasingly **combined on-campus activities** and events (i.e., music performance)
- Two separate, smaller campuses are more convenient to a larger footprint of students (all the way to Imperial County)
- **Together, can serve a broader, more diverse student population** from recent HS grads to adult learners; 70% of students receive financial aid, and ample non-academic support available (free food/snacks, social services, childcare, etc.)



A Tale of Two Colleges

(x) portunities

- Improve cross-promotion of the two colleges so that potential students know they can take classes at both and enjoy the unique strengths/core programs of each
- The District should emphasize the common benefits and opportunities of both colleges smaller, less expensive classes, quality instructors, flexible schedules, amazing student services, hands on learning, etc.



- **75%** of individual college focus group attendees (12 out of 16)
- 27% of current/former student survey respondents (272 out of 1,013)
- 23% according to a Fall 2020 Enrollment Report
- **19%** according to the <u>GCCCD KPI webpage</u> (determined by comparing the difference between total college enrollments and District unduplicated head count)

If we take a low estimate and say the number is about 20% (or 1 in 5), this still represents more shared students than any two community colleges in the state (in our opinion).



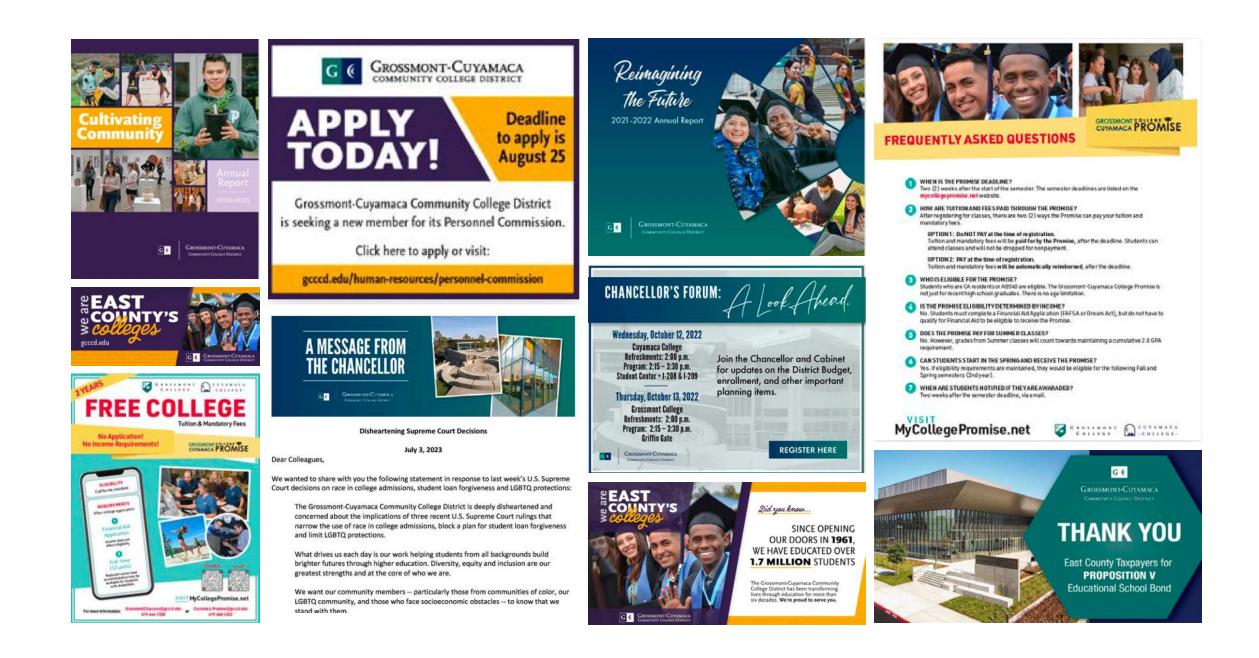
Grossmont-Cuyamaca Community College District

COMMUNICATIONS AUDIT



Overview

- GCCCD stands as both a beacon of educational excellence and a cornerstone of career opportunity for a wide variety of students in the San Diego region.
- GCCCD's communications materials don't always reflect the excellence of its offerings and services
- Reviewed over 78 pieces of collateral from the district and colleges





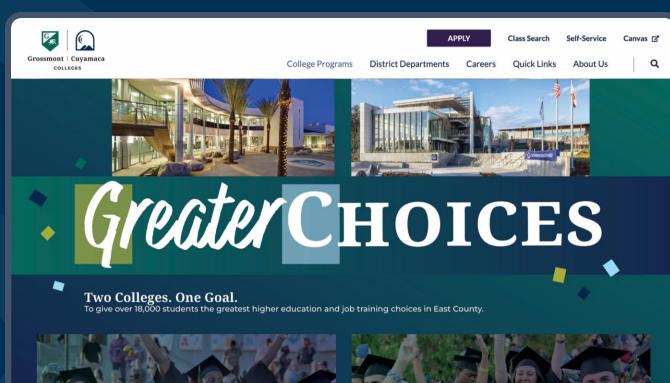
- Establish a Clear District Brand Identity & Guidelines on How and When to Use It
 - Consider Refining Brand Colors and Fonts to Clearly Resonate with Member College's Brands
- Execute Your Brand Consistently

- Showcase Diverse, Student Voices Within District Collateral
- Invest in Student Photography & Create a District-Wide Photo Database
- Design Your Newsletters to Encourage Engagement and Interest

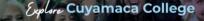
Brand Story

Tagline Reveal





Discover Grossmont College



We are East County's Colleges

The Grossmont-Cuyamaca Community College District has been transforming lives through education for more than six decades. We are proud to be the largest provider of higher education and job training in East County, and the top transfer pathway to San Diego State University. **We are here to serve you.**



. .





State University

#52-NATIONWIDE

For associate's degrees awarded to minorities

Tagline

Why it Works



Why it Works – "Grossmont | Cuyamaca Colleges"

We are NOT suggesting a formal name change, but rather a simplified brand name for joint-college marketing

Removes confusion over what is being advertised that was observed in the Comm Audit

Focuses attention the colleges, not the District

Highlights that the strength of the District is the two colleges, not the District itself

Shortens and eliminates unnecessary language for advertising purposes

Aligns with the District's goals to support and promote the colleges





GREATER CHOICES

Why it Works – "Greater Choices"

"Greater Choices" is a simple and clear value proposition that everyone can understand

Owns the importance of "choice" and the value of shared resources that come directly from the research

Distinguishes your colleges from your competition by showcasing a one-of-a-kind benefit that can ONLY be achieved by attending one of your colleges

Students see exceptional value in being able to move freely between campuses – this tagline provides a foundation to showcase this unique advantage to prospects and your community

Provides a rhetorical foundation to promote what your District is already doing in terms of shared infrastructure and resources



Why it Works – "Greater Choices"

Claims the identity that your community and students already associate with your District and colleges

Addresses the idea that "the District should emphasize the common benefits and opportunities of both colleges" that came from the faculty and staff focus groups

Is consistent with what faculty and community believe to be true about the District and the value of having two colleges that are closely aligned

Clearly defined use cases will allow for individual colleges to maintain their identities while clarifying how and when the District should be marketing for the colleges

The G & C in "Greater Choices" set up a clever messaging algorithm that can be evolved into a wide-variety of headlines to promote <u>G</u>rossmont & <u>C</u>uyamaca individually and together



Grossmont | Cuyamaca COLLEGES

GREATER CHOICES

Brand Colors

Design







IDENTITY EVOLUTION / RATIONALE

Careful Evolution

We recommend proceeding with a subtle but significant update of the identity that preserves brand equity of both the colleges and the district, yet aligns the elements to form a stronger bond.

Mirroring Equal Footing In Both Word Mark And Logo Mark

Eliminating horizontal divider line and awkward hyphen and replacing both with a vertical pipe line to match the vertical seam in the logo

Common & Individual Attributes

The logo is vertically centered, with each college name "standing out", emphasizing their individual character inside the structure.

Using Shared Fonts Grossmont Montserrat (All caps = more equal footing) Cuyamaca Noto Serif (Title case = more individual personality)

Balance & Harmony

Adjusting and harmonizing proportions by using the capital "G" as a guide constant, in order to be more balanced, more compact in proportion, and more user friendly for web and digital application.



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BRAND FEEL

















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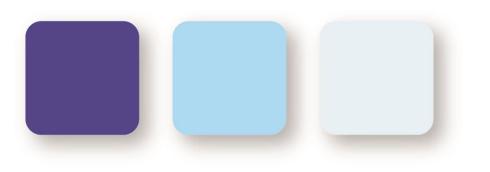


COMPLEMENTARY COLORS

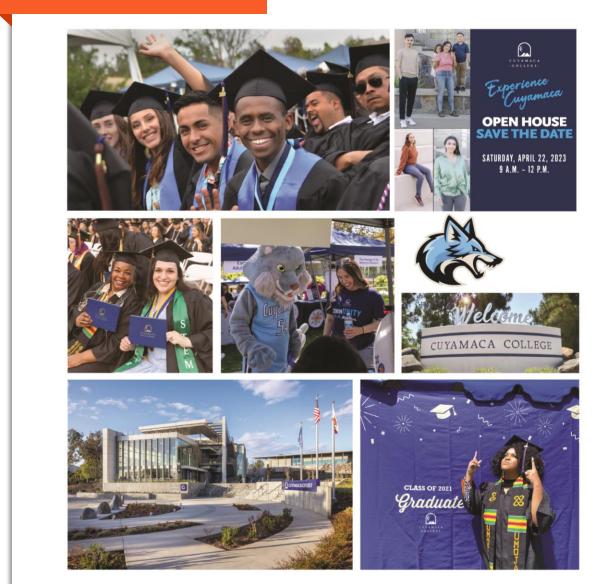
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BRAND FEEL





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Your Brand in Action



General/Shared College Value Points and Initiatives

- Transfer/4-year path messages
- High school student/parent efforts
- Promise: <u>https://www.gcccd.edu/promise/inde</u> <u>x.php</u>

The Value of Two Colleges

- More class options
- Seamless class enrollment
- Flexibility
- Choice

Expanded Diversity Efforts

• Multiple audiences

Service Area Marketing

- Dual Enrollment/Grossmont Middle
 College High School
- Internal-student facing communications (Current student emails, CRM list marketing)
- Retargeting campaigns from college website
 (resulting a relatformed)
 - (multiple platforms)
- College-specific events and activities
- Career Education program marketing (we further recommend crosspromoting on each college website)

District-Wide Marketing

• Programs unique to each individual college. (Ex. Culinary-Grossmont, Automotive-Cuyamaca)

Leverage brand work and name use recommendations so that the district better represents both colleges.

- Simplified color palette that represents both schools core palettes
- Name use that focuses more on the colleges
- Better connect the district communications to the colleges, so that the strength of the district is positioned as the two colleges themselves and not the "district"
- Consider language for newsletters/communications like "From the District Office"





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Campaign Messaging

]	2	3	4
Greater	Great	G C Examples	Endless Options
Greater Careers Choose from 20+ career education programs at both campuses. Greater Community Join the 18,000+ students who attend our colleges every year.	<section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header>	<section-header><text><text><text></text></text></text></section-header>	Great Campuses Greater Control Grit & Courage Great Campus Life Great Counselors Guided Career Pathways Great Clubs Go to College Get Creative Gain Courage Graduation Ceremony Global Citizens Get Cooking Groundbreaking Careers



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The Crossmont-Cuyamaca Community College District has been transforming lives through education for more than six decades. We are proud to be the largest provider of higher education and job training in East County, and the top transfer pathway to San Diego State University. We are here to serve you.





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Build the knowledge and network you need to succeed.





Get started ON YOUR CAREER

Earn an industry certification in an in-demand field...fast! Learn more



Grossmont | Cuyamaca COLLEGES

GREATER **CHOICES**

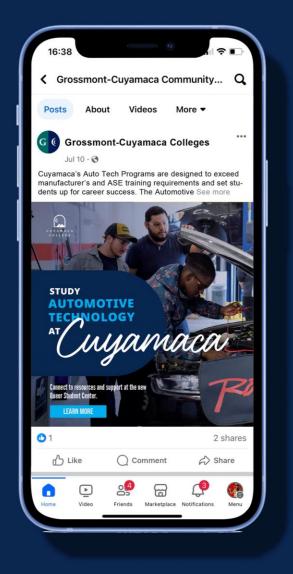


GREATER CHOICES

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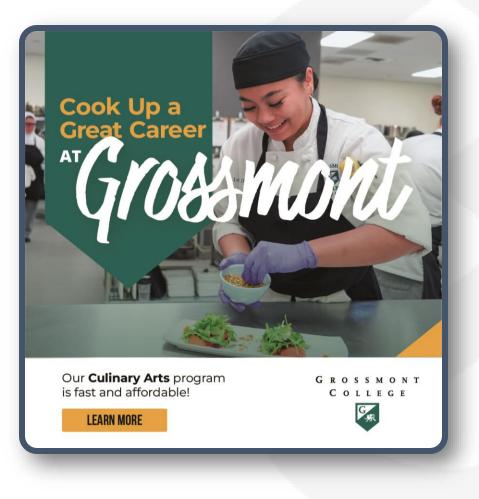






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Connect to resources and support at the new Queer Student Center.

LEARN MORE

0 CUYAMACA · COLLEGE ·

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Discover Grossmont College

Cuyamaca College

We are East County's Colleges

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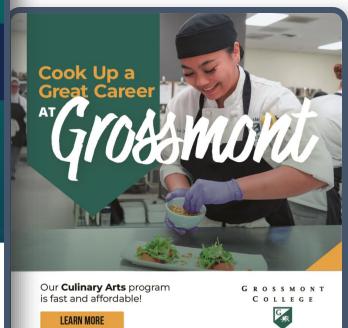




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State University







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